

Fostering a Fair and Healthy Building Inspection and Repair Service Market

Fact Sheet of Current Mechanism

CATEGORY	CURRENT MECHANISM		MANAGED BY
Combating Corruption/ Preventing Bid-rigging	1	Report on Corruption 24-hour Hotline: 25 266 366 Channels and guide for reporting corruption, either in person, by phone or by mail. https://www.icac.org.hk/en/rc/channel/index.html	ICAC
	2	Corruption Preventive Education and Resources Integrity Building Management Enquiry Hotline: 2929 4555 Corruption Prevention Advisory Service Hotline: 2526 6363 Provide advice and services for corruption prevention, and answer enquiries on building management issues through hotline manned by ICAC officers. Integrity and Quality Building Management Website Provide various publications and videos, corruption prevention tips for owners, red flags for property management and various corruption prevention toolkits to promote Integrity and Quality Building Management. https://bm.icac.hk/?lang=en	ICAC
	3	Complaint on contraventions of the Competition Ordinance Hotline: 3462 2118 Provide channels to make a complaint or enquiry, either in person, by telephone, e-mail, post, or online form. https://www.compcomm.hk/en/applications/make_a_complaint/complaint.html	Competition Commission
	4	RenoSafe Scheme Hotline: 2527 7887 Prevent and combat criminals from infiltrating building maintenance projects and tendering processes with police hotline and operational support. https://www.police.gov.hk/ppp_en/04_crime_matters/cpa/cpa_renosafe.html	HKPF
	5	BMO Amendment 2024 regarding Large Scale Maintenance Procurement New legislation to improve transparency and accountability of the operation of OC and property management company, require engagement of more owners in major procurement decisions and impose criminal sanctions. https://www.buildingmgt.gov.hk/file_manager/en/documents/Major_Amendments_BMO2024.pdf	HAD
	6	Promotion by Professional Institution Building Affairs Expert Determination Centre intends to be a platform to promote the use of experts in solving technical issues or disputes, such as water seepage, decoration or fitting out works, repair and maintenance works. https://www.hkis.org.hk/en/division_bsd.html?id=196	HKIS
Tender and Contract Management	1	Smart Tender Service (<i>Single-owned buildings and industrial/commercial buildings are not eligible for joining Smart Tender</i>) Comprehensive service with independent advisor, providing pre-tender estimate, standard template for tender document, tenderers' list, tender invitation/collection service, advice on tender analysis, advice on project consultant's deliverables, etc. https://smarttender.brplatform.org.hk/en/index.htm	URA
	2	Open E-tendering Platform Provide tenderers' list and tender invitation services. https://openet.brplatform.org.hk/en/index.htm	URA
	3	Building Rehabilitation Company Registration Scheme Provide for company registration for consultants and contractors. https://brcrs.brplatform.org.hk/en/index	URA

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Financial Support to Owners	1	Integrated Building Rehabilitation Assistance Scheme Various financial subsidies for building owners upon their needs. https://brplatform.org.hk/en/subsidy-and-assistance	URA
	2	Building Safety Loan Scheme Loans to owners for carrying out maintenance and repair works of their buildings and/or private slopes voluntarily, or in compliance with statutory orders/ notices. https://www.bd.gov.hk/en/safety-inspection/financial-assistance/index_bsi_loanscheme.html	BD
Technical Support to Owners	3	Useful Information and Guides for Owners Layman's Guides on MWIS, MBIS (Individual Flat) and MBIS (Common Parts), AI Chatbot and video films on topics of MBIS/MWIS, Building Maintenance Management Tips, Building Maintenance Guidebook, etc. are uploaded to BD website. https://www.bd.gov.hk/en/safety-inspection/mbis/index.html#usefulInformation https://www.bd.gov.hk/en/safety-inspection/mbis/useful-information/index_know_more_about_mbis.html https://www.bd.gov.hk/en/safety-inspection/building-safety/index.html	BD
	4	Building Rehabilitation Platform A URA's website summarising various services in building rehabilitation. https://www.brplatform.org.hk/en	URA
	5	Building Rehabilitation Resource Centre A multi-purpose centre providing building rehabilitation related information and assistance services, including video consultation service, meeting rooms and mediation rooms. https://brplatform.org.hk/en/subsidy-and-assistance/building-rehabilitation-resource-centre	URA
	6	Cost Reference Provide reference inspection fees, unit rates and overall contract sums for building rehabilitation works. https://www.brplatform.org.hk/en/cost-reference-centre https://www.bd.gov.hk/doc/en/safety-and-inspection/mbis/property-owners-and-owners-corporation/MBIS_CostReference.pdf https://www.bd.gov.hk/doc/en/safety-and-inspection/mwis/property-owners-and-owners-corporation/MBISMWIS_CostReference.pdf	URA BD
Collaborative Support to Owners	7	Building Management Service Provide various building management support services, including: <ul style="list-style-type: none"> • Building Management Professional Advisory Service Scheme, Resident Liaison Ambassador Scheme and District Building Management Liaison Teams to assist formation of OC • Central Platform on Building Management with regular briefing sessions to owners with the involvement of government departments • Consultation and dispute resolution service • Free legal advice service on building management • Pre-meeting advisory service for Owners' Corporations • Public education https://www.buildingmgt.gov.hk/en/Support_Services/ss.html	HAD
	8	Social Services Teams On need basis, the in-house social services team will provide tailor-made consultation and support to those owners/occupants affected by Department's enforcement actions. https://www.bd.gov.hk/en/safety-inspection/social-services-support/index.html	BD

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