

**CONTROLLING OFFICER'S REPLY****DEVB(PL)106****(Question Serial No. 2055)**Head: (82) Buildings DepartmentSubhead (No. & title): (-) Not SpecifiedProgramme: (1) Buildings and Building WorksControlling Officer: Director of Buildings (YU Tak-cheung)Director of Bureau: Secretary for DevelopmentQuestion:

It is mentioned in the Estimates that provision for 2020-21 is \$165.8 million (9.7%) higher than the revised estimate for 2019-20, mainly due to the increased provision for enhancing the efficiency and effectiveness of the Joint Office with the Food and Environmental Hygiene Department in handling public reports about water seepage problem, stepping up the implementation of Operation Building Bright 2.0 and the enforcement action to enhance building safety. What are the numbers of water seepage reports/complaints received in each of the past three years? How many of these cases were completed?

Asked by: Hon OR Chong-shing, Wilson (LegCo internal reference no.: 30)Reply:

Statistics on the water seepage reports received and handled by the Joint Office (JO) set up by the Food and Environmental Hygiene Department and Buildings Department in the past three years are tabulated below –

<b>Number of Cases</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
Reports received	36 002	36 684	34 169
Reports handled <sup>(1)</sup>	30 605	28 221	28 096
• Cases screened out <sup>(2)</sup>	14 732	14 571	13 867
• Cases with investigation concluded	15 873	13 650	14 229
- Cases with source of water seepage identified	6 253	5 729	5 663
- Cases with source of water seepage not identified and investigation terminated	4 172	3 164	2 891
- Cases with seepage ceased during investigation	5 448	4 757	5 675

Note <sup>(1)</sup>: The figures do not necessarily correspond to the reports received in the same year.

Note <sup>(2)</sup>: These include unjustified cases not meeting the 35% moisture content criterion and withdrawn cases, etc. where no investigation was conducted by JO.

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