

**CONTROLLING OFFICER'S REPLY****DEVB(PL)058****(Question Serial No. 1685)**

Head: (82) Buildings Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Buildings and Building Works

Controlling Officer: Director of Buildings (HUI Siu-wai)

Director of Bureau: Secretary for Development

Question:

The authorities attended to 911 emergency reports in 2014. Please list the numbers of cases, grouped under cases in urban areas, cases in new towns in the New Territories (N.T.) and cases in other areas in N.T. What was the number of cases in urban areas not responded to within 1.5 hours during office hours, what were the reasons for the delay in responding? Moreover, what were the numbers of cases in urban areas and/ or in new towns in N.T. not responded to within two hours outside office hours, what were the reasons for the delay in responding?

Asked by: Hon CHAN Hak-kan (Member Question No. 34)

Reply:

The number of emergency cases received by the Buildings Department (BD) in 2014 is shown below –

| <b>Number of cases received</b>         | <b>During Office Hours<br/>(i)</b> | <b>Outside Office Hours<br/>(ii)</b> | <b>Total<br/>(i)+(ii)</b> |
|---|------------------------------------|--------------------------------------|---------------------------|
| Urban areas                             | 423                                | 302                                  | 725                       |
| New towns in the New Territories (N.T.) | 109                                | 62                                   | 171                       |
| Other areas in N.T.                     | 4                                  | 11                                   | 15                        |
| <b>Total</b>                            | <b>536</b>                         | <b>375</b>                           | <b>911</b>                |

In 2014, there were –

- (a) three cases in urban areas received during office hours which could not be responded to within 1.5 hours due to adverse traffic conditions and the longer than expected time spent on verifying site and building information; and
- (b) two cases in new towns in N.T. (no case in urban areas) received outside office hours which could not be responded to within two hours due to adverse traffic conditions.

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