

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

DEVB(PL)105

Question Serial No.

2296

Head: 82 Buildings Department Subhead (No. & title):

Programme: Buildings and Building Works

Controlling Officer: Director of Buildings

Director of Bureau: Secretary for Development

Question:

The target of “making existing building and minor works records in electronic form available for public viewing in Building Information Centre within three working days” from 98.4% in 2011 has decreased to 97% in 2013 as plan. What are the reasons? Will the Government provide the number of staff and cost assigned to work for this task in 2012 and 2013? Whether more manpower is required and/or upgrade of computer system would be needed to resolve the problem?

Asked by: Hon. TSE Wai-chuen, Tony

Reply:

The target of 97% in the performance of “making existing building and minor works records in electronic form available for public viewing in the Building Information Centre within three working days” was set having regard to the anticipated demand for the viewing service. This is the same as the targets for 2010, 2011 and 2012, which were also set at 97%. The actual performance in 2011 was 98.4%, which exceeded the target set in that year.

The existing resources of one professional, 27 technical and 38 clerical staff and two workmen of the Building Information Centre (BIC) are used for carrying out this task as part of their overall duties in managing the conversion and storage of building and minor works records in electronic or other forms, as well as providing viewing and copying services to the public and other government departments. We are thus not able to provide a breakdown of the staff and cost solely for providing service to the public in the BIC.

To improve the system performance and efficiency to meet future demand, the existing computer system, the “Building Records Access and Viewing On-line” system, is currently being revamped. It is anticipated that after completion of the system update by the end of 2013, the performance of the service can be enhanced.

Name in block letters: AU Choi-kai

Post Title: Director of Buildings

Date: 2.4.2013