

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

Head: 82 Buildings Department

Subhead (No. & title):

Programme: Buildings and Building Works

Controlling Officer: Director of Buildings

Director of Bureau: Secretary for Development

Question:

On matters regarding the handling of public complaints about water seepage problems with the Food and Environmental Hygiene Department, please list out, by District Council district for the past three years, the number of water seepage complaints received, the processing details and the number of Nuisance Notices issued?

Asked by: Hon. LI Fung-ying

Reply:

The numbers of water seepage complaints received, cases handled and Nuisance Notices issued in the past three years, broken down by the 18 District Council districts, are as follows :

District	No. of water seepage complaints received			No. of cases handled			No. of Nuisance Notices issued		
	2009	2010	2011	2009	2010	2011	2009	2010	2011
Central & Western	1 014	1 338	1 177	952	1 109	929	297	91	35
Wanchai	874	908	835	876	819	701	166	50	16
Southern	905	1 132	958	781	844	1 113	216	177	183
Eastern	2 761	3 169	2 948	2 496	3 912	3 273	485	650	678

District	No. of water seepage complaints received			No. of cases handled			No. of Nuisance Notices issued		
	2009	2010	2011	2009	2010	2011	2009	2010	2011
Kwun Tong	1 494	1 675	1 867	1 204	1 660	2 030	142	269	269
Wong Tai Sin	763	980	894	358	419	700	49	42	70
Islands	103	121	94	108	95	45	32	15	5
Yuen Long	509	613	612	499	426	463	90	121	66
North	564	663	517	366	469	901	83	81	60
Shatin	1 509	2 003	1 796	962	1 490	1 586	362	216	131
Sai Kung	518	695	757	498	668	677	132	104	81
Tai Po	626	752	648	674	635	688	108	151	89
Kowloon City	2 637	3 116	2 380	2 346	2 892	2 580	271	321	437
Sham Shui Po	1 640	1 826	1 516	1 420	1 704	1 543	159	130	144
Yau Tsim Mong	2 298	2 441	2 354	1 805	1 853	2 050	282	329	355
Kwai Tsing	930	1 188	1 370	654	1 148	1 512	156	202	152
Tsuen Wan	1 093	1 330	1 234	685	939	608	403	295	171
Tuen Mun	1 531	1 767	1 703	1 553	1 889	1 811	148	135	122
Total	21 769	25 717	23 660	18 237	22 971	23 210	3 581	3 379	3 064

Signature _____

Name in block letters _____ AU Choi-kai _____

Post Title _____ Director of Buildings _____

Date _____ 27.2.2012 _____