

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

DEVB(PL)110

Question Serial No.

Head : 82 Buildings Department Subhead (No. & title) :

2014

Programme : Buildings and Building Works

Controlling Officer : Director of Buildings

Director of Bureau : Secretary for Development

Question :

For the target of “responding to emergencies outside office hours” in the Programme, the actual percentage of responding “within three hours for cases in other areas in N.T.” in 2009 was only 66.7%. The figure is not only lower than the target of 100% but also lower than the actual percentage of 85.7% in 2008. What are the reasons?

Asked by : Hon. PAN Pey-chyou

Reply :

The target of responding to emergencies outside office hours within three hours applies to cases occurring in the remote areas in the New Territories.

In 2008, the Buildings Department (BD) handled 1 222 emergency cases, out of which 14 cases fell under the category of the three-hour pledged response time. Amongst these 14 cases, two could not meet the three-hour pledge. As a result, the performance in this category was 85.7%. One of the cases occurred when an extraordinarily large number of emergency cases was received within a short period of time during which the red and black rainstorm warning signals were hoisted. The other case happened in Cheung Chau when the ferry service was suspended during the hoisting of typhoon signal No. 8.

In 2009, the BD handled 971 emergency cases out of which six cases fell under the category of the three-hour pledge. Amongst these six cases, two could not meet the target. As a result, the performance in this category was 66.7%. One of the cases occurred in a remote village in Tai O, Lantau Island and the traffic condition was poor at the time. The other case happened in Lamma Island when the ferry service was suspended during the hoisting of typhoon signal No. 8.

Signature _____

Name in block letters AU Choi-kai

Post Title Director of Buildings

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