

Examination of Estimates of Expenditure 2008-09
**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

Reply Serial No.

DEVB(PL)034

Question Serial No.

1044

Head : 82 Buildings Department Subhead (No. & title) :

Programme: Buildings and Building Works

Controlling Officer: Director of Buildings

Director of Bureau: Secretary for Development

Question :

The Administration indicates that it will complete an interim review on the operation of the joint office with the Food and Environmental Hygiene Department to handle public complaints about water seepage problems and implement improvement measures where necessary. Please state the expenditure involved as from the implementation of the scheme, the number of complaint cases received and the number of complaint cases successfully handled?

Asked by : Hon. CHAN Wai-yip, Albert

Reply :

Since July 2006, the Buildings Department (BD) and the Food and Environmental Hygiene Department have extended the operation of the pilot Joint Office (JO) to handle public complaints about water seepage problems to the whole territory under a three-year programme. For BD, the total expenditure for the three-year programme is estimated to be \$80 million.

In 2006 and 2007, the JO received about 30 200 public complaints about water seepage and completed investigation on about 20 700 cases. Investigation on the outstanding cases will continue.

Signature _____

Name in block letters _____

CHEUNG Hau-wai

Post Title _____

Director of Buildings

Date _____

20 March 2008